

# Teknologisk Videndelings trade terms

## Registration

Registration is binding and is available at Teknologisk Videndeling's event calendar:

- <https://teknologisk-videndeling.dk/kalender/>

You can register until the day before the event, but we recommend quick registration, as the event may sell out.

Some events have a special registration deadline - if applicable, this will appear on the event's website.

All registrations are confirmed via e-mail.

## Oversubscription/cancellation

If there are no vacant seats at an event, we will notify you immediately and offer you a seat at the next event with available seats.

In case of too few registrations, Teknologisk Videndeling reserves the right to postpone or cancel the event.

Payment is refunded in case of cancellation of the event, but any expenses for transport, hotel etc. is not reimbursed by Teknologisk Videndeling.

## Unsubscription/cancellation from participant

Cancellation must always be made in writing to Teknologisk Videndeling. The conditions below apply to our various events.

Please note that cancellation conditions also apply in connection with illness.

## Hindered in participating in courses, seminars and conferences

Registration is binding and payment is not refunded upon your cancellation. If you are prevented from participating for some reason, you are welcome to send a colleague at any time. You just have to send us an email to [teknologiskvidendeling@construct.dtu.dk](mailto:teknologiskvidendeling@construct.dtu.dk).

## Go-home meetings

If you cancel later than 2 days before the event, you will be charged a no-show fee.

## Fee/invoice

The fee includes participation and catering. For courses, the price also includes course material. The fees are exclusive of VAT of 25%.

The individual events states if the price includes the conference dinner and/or reception.

Accommodation is not included in the fee.

We will invoice you once we have processed your registration. The invoice is sent independently of the confirmation.

### **Discount**

Teknologisk Videndeling has various discount options if you are a member of the association or collaborating organizations. For example, at some events there is the possibility of a discount if several people from the same company register at the same time. Contact us by phone +45 4525 4897 or +45 4525 4899 and hear about the favorable discount options. Discounts can generally not be combined.

### **More information**

If you need more detailed information about the academic content of the event, you are welcome to contact the secretariat on +45 4525 4897 or +45 4525 4899.

### **Subject to change**

Teknologisk Videndeling reserves the right to change the time, place, speakers, content, fees and any printing errors.

### **Contact**

After participation in a Teknologisk Videndeling course, we may contact you in relation to your evaluation, or to hear whether an upcoming course might be of interest to your colleagues.

### **Information on appeal possibilities**

A complaint about a product or service purchased from Teknologisk Videndeling can be submitted to the Danish Competition and Consumer Authority, Carl Jacobsens Vej 35, 2500 Valby. You can complain to the Center for Klageløsning via [www.forbrug.dk](http://www.forbrug.dk).

The EU Commission's online complaints portal can also be used when submitting a complaint. This is particularly relevant if you are a consumer residing in another EU country. Complaints can be submitted here - <http://ec.europa.eu/odr>. When submitting a complaint, you must state our e-mail address: [teknologiskvidendeling@construct.dtu.dk](mailto:teknologiskvidendeling@construct.dtu.dk).